

Lifestyle Transportation

www.LifestyleTransportation.com

888.702.7787

QUALITY SERVICE SURVEY

At Lifestyle Transportation, we continuously aim in becoming the best in our business. As our guest and our primary foundation, we invite your feedback. Please take a moment to tell us about your experience with Lifestyle Transportation.

If non-applicable, please leave category empty.

Date of Travel ____/____/____

Reservation Number or Name _____

Reservation:

Reservation placement	<input type="radio"/> Self	<input type="radio"/> Admin Assistant	<input type="radio"/> Travel Agent	<input type="radio"/> Other
Method of reservation	<input type="radio"/> Telephone	<input type="radio"/> Website	<input type="radio"/> E-mail	<input type="radio"/> Fax
Call answered in timely manner	<input type="radio"/> Poor	<input type="radio"/> Moderate	<input type="radio"/> Excellent	
Reservation processed efficiently	<input type="radio"/> Poor	<input type="radio"/> Moderate	<input type="radio"/> Excellent	
Representative knowledgeable & courteous	<input type="radio"/> Poor	<input type="radio"/> Moderate	<input type="radio"/> Excellent	
Ease of online reservation system	<input type="radio"/> Poor	<input type="radio"/> Moderate	<input type="radio"/> Excellent	

Chauffeur:

On time	<input type="radio"/> Poor	<input type="radio"/> Moderate	<input type="radio"/> Excellent
Professionally attired	<input type="radio"/> Poor	<input type="radio"/> Moderate	<input type="radio"/> Excellent
Professional attitude & demeanor	<input type="radio"/> Poor	<input type="radio"/> Moderate	<input type="radio"/> Excellent
Vehicle driven safely	<input type="radio"/> Poor	<input type="radio"/> Moderate	<input type="radio"/> Excellent
Knowledgeable of city/addresses/routes	<input type="radio"/> Poor	<input type="radio"/> Moderate	<input type="radio"/> Excellent
Overall service provided by chauffeur	<input type="radio"/> Poor	<input type="radio"/> Moderate	<input type="radio"/> Excellent

Vehicle:

Clean & odor free	<input type="radio"/> Poor	<input type="radio"/> Moderate	<input type="radio"/> Excellent
Equipped/stocked properly	<input type="radio"/> Poor	<input type="radio"/> Moderate	<input type="radio"/> Excellent
Chauffeur's knowledge of vehicle features	<input type="radio"/> Poor	<input type="radio"/> Moderate	<input type="radio"/> Excellent
Vehicle driven safely	<input type="radio"/> Poor	<input type="radio"/> Moderate	<input type="radio"/> Excellent

Airport:

Chauffeur waiting at right location	<input type="radio"/> Poor	<input type="radio"/> Moderate	<input type="radio"/> Excellent
Proper name sign on Meet & Greet	<input type="radio"/> Poor	<input type="radio"/> Moderate	<input type="radio"/> Excellent
Assistance with luggage	<input type="radio"/> Poor	<input type="radio"/> Moderate	<input type="radio"/> Excellent
Overall knowledge of airport facilities	<input type="radio"/> Poor	<input type="radio"/> Moderate	<input type="radio"/> Excellent

Additional comments:

All information within this form is kept confidential and is utilized to improve our services or congratulate a staff member. Kole Handy, our Employee Relations Manager can be reached at KH@LifestyleTransportation.com

Thank You!

Nationwide **888.702.7787**

San Diego **858.455.5466**

N. County San Diego **760.731.4861**

Fax **888.511.7744**